

CHRISTINA YAU

UX / UI & PRODUCT DESIGNER



INFO

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📍 Chicago, IL, USA

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SKILLS

- Wireframes
- Prototyping
- User Flow
- Research
- Problem-Solving
- Style Guide/Pattern Library
- Usability Testing
- Communication
- Project Management

EDUCATION

PSYCHOLOGY, B.A.

University of Minnesota-Twin Cities
2013 - 2017

UX DESIGN CERTIFICATE

CareerFoundry
2021 - 2022

EXPERIENCE

JUNIOR UX/UI DESIGNER

Menzies Mission | April 2024 - Present

- Ideated a simple email notification solution to best handle sensitive customer issues while reducing product team workload
- Simplified and combined account creation with onboarding screens so users could sign up and onboard more easily and efficiently

UX/UI DESIGNER

Word of Life Fellowship | October 2023 - February 2024

- Developed innovative modal mockups which simplified portal feature
- Redesigned a new curriculum portal which reduced user frustration

WEB DESIGNER

Kurt McGinnis Brown | March 2023 - May 2023

- Redesigned artist's portfolio to fit client style and WCAG guidelines
- Created web portfolio mockups, logo and style guide using Figma

PRODUCT DESIGNER

E-Commerce Startup | August 2022 - December 2022

- Conducted 17 interviews and usability tests to identify unmet needs
- Co-designed mobile wireframes and prototypes in Figma
- Initiated weekly meetings with client and design team to ensure project alignment

UX RESEARCHER/TEAM LEAD

ImpactPharm | June 2022 - August 2022

- Discovered a missing key feature, which led to immediate feature implementation
- Identified 30+ issues in user testing
- Creatively communicated 15 design solutions to overcome language barrier with the development team