

User Task Flow- Add Photos t...

- 1 • Entry point: message button from navigation
 - Click on direct message chat
 - Click on camera
 - Choose photo from phone's gallery
 - Type message with photo attachment
 - Send photo with message
 - End

- 2 • Entry point: Suggest [redacted]
 - Click on Message [redacted]
 - Click on camera
 - Choose photo from phone's gallery
 - Type message with photo attachment
 - Send photo with message
 - End

- 3 • Entry point: My Previous [redacted]
 - Find the previous [redacted] interest and click More Information
 - Scroll to bottom and click Message [redacted]
 - Click on camera
 - Choose photo from phone's gallery
 - Type message with photo attachment
 - Send photo with message
 - End

- 4 • Entry point: Item Description
 - Click Message [redacted]
 - Click on camera
 - Choose photo from phone's gallery
 - Type message with photo attachment
 - Send photo with message
 - End

User Task Flow- Create a List...

- 1 • Entry point: main menu
 - Click "Add a Listing"
 - Click "Add item" camera in inventory
 - Add photo(s)
 - Fill in item information
 - Toggle [redacted]
 - Click "Add Listing"

- 2 • Entry point: Suggest [redacted]
 - Click "Add items"
 - Click "Add item" camera in inventory
 - Add photo(s)
 - Fill in item information
 - Toggle [redacted]
 - Click "Add Listing"

- 3 • Entry point: My Inventory
 - Click "Add item" camera in inventory
 - Add photo(s)
 - Fill in item information
 - Toggle [redacted]
 - Click "Add Listing"

User Task Flow- Adding a Re...

- 1 • Entry point: [redacted] completed
 - Click "Rate [redacted] Josh"
 - Click star icons to rate
 - Optional: Fill in optional message
 - Click "Submit"
 - See "Thanks for Your Review!" message
 - Takes you back to Main Menu

- 2 • Entry point: [redacted] History
 - Click the completed [redacted]
 - Click "Add a Review"
 - Click star icons to rate
 - Optional: Fill in optional message
 - Click "Submit"
 - See "Thanks for Your Review!" message
 - Takes you back to [redacted] History

User Task Flow- Complete a ...

- 1 • Entry point: Suggest a [redacted]
 - Click "Add items"
 - Select items in inventory
 - Click "Add Item(s) to [redacted]"
 - Click "Offer a [redacted]"
 - See "Success! Josh will get back to you about your [redacted]"
 - Click "Main Menu"
 - Click notification button
 - See [redacted] "Accepted!" button
 - Select "Chat with Josh"
 - See further details on how to [redacted]
 - Chat with Josh about [redacted] item details [redacted] etc)
 - Make an in-person [redacted]
 - Both Parties: See [redacted] "Successful?" with "Yes" or "No" buttons at top of message chat OR in "[redacted] History".
 - Both Parties: Click "Yes"
 - See: [redacted] "Completed! You've successfully [redacted] with Josh"

User Task Flow- [redacted] Succe...

- 1 • Entry point: messages
 - Both Parties: See [redacted] "Completed?" with "Yes" or "No" buttons at top of message chat
 - Click "Yes"
 - See: [redacted] "Completed!"
- 2 • Entry point: My Account
 - Click "[redacted] History"
 - Click the pending [redacted]
 - Both Parties: See [redacted] "Completed?" with "Yes" or "No" buttons at top of "[redacted] Details"
 - Click "Yes"
 - See: [redacted] "Completed! You've successfully [redacted] with ____"
- 3 • Entry point: Main Menu
 - Click [redacted] History"
 - Click pending [redacted]
 - Both Parties: See [redacted] "Completed?" with "Yes" or "No" buttons at top of "[redacted] Details"
 - Click "Yes"
 - See: [redacted] "Completed! You've successfully [redacted] with ____"

User Task Flow- [redacted] Unsuc...

- 1 • Entry point: messages
 - Both Parties: See [redacted] "Completed?" with "Yes" or "No" buttons at top of message chat
 - Click "No"
 - See "We're sorry to hear about your experience".
 - Select incomplete [redacted] reason
 - Optional: Fill in more details about incomplete [redacted]
 - See incomplete [redacted] report confirmation
 - Take back to Main Menu
- 2 • Entry point: My Account
 - Click "[redacted] History"
 - Click the pending [redacted]
 - Both Parties: See [redacted] "Completed?" with "Yes" or "No" buttons at top of "[redacted] Details"
 - Click "No"
 - See "We're sorry to hear about your experience".
 - Select incomplete [redacted] reason
 - Optional: Fill in more details about incomplete [redacted]
 - See incomplete [redacted] report confirmation
 - Take back to Main Menu